



**Job Title: Yard Worker & Customer Service Specialist**

**Location: Cedar Springs, MI**

**Job Type: Full-Time**

### **Job Description:**

As a Hardscape Material Landscape Supplier Yard Worker & Customer Service Specialist, you will play a crucial role in our day-to-day operations. This position involves a balance of physical work in the yard, handling hardscape materials, and providing top-notch customer service. The ideal candidate will possess excellent communication skills and be committed to providing helpful, knowledgeable service to our customers.

### **Our Core Values & Focus:**

Our core values are honesty, integrity, passion, commitment, hard work, teamwork, and customer service. Our focus is to provide quality products and services while building strong relationships with customers, vendors, and employees.

### **Responsibilities:**

- Assist customers in selecting and purchasing hardscape materials such as pavers, stone, and other landscaping products.
- Load and unload hardscape materials from supply trucks and assist customers with loading their purchases.
- Maintain the organization and cleanliness of the yard and storage areas.
- Perform inventory checks and help manage stock levels.
- Provide information and advice to customers regarding the use and installation of products
- Process sales transactions and handle cash and credit card payments.
- Resolve customer inquiries and complaints promptly and professionally.
- Collaborate with team members to improve customer service procedures and standards.
- Operate forklifts and other yard equipment safely.

**Requirements:**

- High school diploma or equivalent.
- Strong customer service skills and the ability to communicate effectively.
- Physical ability to lift heavy objects and work outdoors in various weather conditions.
- Basic mathematical skills for handling transactions.
- Knowledge of hardscape materials and landscaping products is a plus.
- Forklift operation experience or willingness to learn.

**Benefits:**

- Competitive salary based on experience.
- Health, dental, and vision insurance.
- Paid time off and holidays.
- Professional development opportunities.
- Employee discounts on plants and gardening supplies.

If you are a passionate and experienced nursery professional looking to take the next step in your career, we encourage you to apply for this exciting opportunity!

**How to Apply:**

Please submit your resume and cover letter detailing your experience and qualifications to [info@greatlakeslandscapesupply.com](mailto:info@greatlakeslandscapesupply.com)